



Zoom Home Inspections' Administrative Protocols During the COVID-19 Outbreak

During the very important and ever-changing directives from the Center for Disease Control and the government, Zoom Home Inspections has developed a company administrative policy to help prevent the spread of SARS-CoV-2, the virus that causes COVID-19. The safety of our community, our clients, our families, and the occupants of the homes we inspect is paramount to us. Zoom's practices are intended to prevent the transmission of this virus, and we ask all of those involved in the transaction to also commit to the following protocols and procedures when a home inspection is being performed.

We at Zoom are continually monitoring the directives of the CDC and state officials. We will alter our protocol as needed.

PROTOCOLS AND PROCEDURES TO COMBAT THE COVID-19 OUTBREAK

1. In the later phases of this pandemic, masking requirements have been relaxed. However, Zoom's inspectors will adhere to any requirements or restrictions imposed by the seller regarding masking, hand sanitization, and social distancing. We expect that all inspection attendees will do the same.
2. Zoom asks all clients to be mindful to not spread the virus SARS-CoV-2.
3. If someone attending the inspection prefers us to be masked, Zoom inspectors will mask up and follow social distancing guidelines.
4. If you would rather not attend the inspection, Zoom is happy to communicate with clients via phone and/or video to discuss the inspection findings prior to sending the completed digital report.



5. Please try to keep the amount of people attending the inspection to a minimum.
6. If anyone in the transaction is experiencing a fever or cough, we expect them to stay home.
7. If a Zoom inspector is experiencing a fever or cough, we will reschedule the inspection or substitute with a different inspector.
8. Before, during, and after the inspection, Zoom inspectors will use hand sanitizer that contains greater than 60% alcohol to disinfect our hands as per the CDC guidelines. We will also refrain from touching our face during the inspection as per CDC guidelines, unless our mask needs adjustment to achieve proper fit.
9. Zoom inspectors will use our own sanitized footwear during the interior inspection.
10. Zoom inspectors will refrain from touching any item that is not directly included in the inspection process.
11. Zoom is proud to have earned recognition as a certified COVID-19 inspection company by the International Association of Certified Home Inspectors.

Thank you and we wish you and your loved ones health and safety. Let's combat this pandemic together for the health of our community.

Brian McDowell

Brian McDowell, President
Zoom Home Inspections LLC

